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1. Shell As Singapore's Pioneer Certificate No.1 Investor, Kicks Off EDB's 50th Anniversary Heritage Relay

Jan 18, 2011

Shell and EDB celebrate 50 years of strong partnership

SINGAPORE -- 50 runners from Economic Development Board (EDB) and Shell gathered at Shell's Pulau Bukom manufacturing site early this morning to start the west leg of the EDB Heritage Relay 2011. It was significant for Shell to be part of EDB's 50th anniversary celebrations. Like EDB, Bukom turns 50 this year while Shell celebrates 120 years in Singapore.

"It is fitting that Shell's Bukom manufacturing site is the starting point of the west leg of EDB's Heritage Relay," said Lee Tzu Yang (李子扬), Chairman, Shell Companies in Singapore. "Shell is the first foreign investor to receive Singapore's Pioneer Certificate No. 1 for its investment to build an oil refinery on Pulau Bukom in 1961. Over the last 50 years, we have developed a strong partnership with EDB which has helped us to grow and deepen our roots in Singapore even further."

When Singapore came under self rule in 1959, there was labour strife and confidence in the country was low. Many foreign companies shifted their operations elsewhere. Shell was however still confident of Singapore's strategic location and its people and government, and decided, even in those early days, to build a refinery. EDB awarded Pioneer Certificate No. 1 to Shell and we have since then been living up to our pioneer status throughout these years.

This certificate also signified the start of a petrochemical industry in Singapore. Today Shell continues to be a key player in the energy and petrochemicals sector. In May 2010, we have completed our Shell Eastern Petrochemicals Complex (SEPC) project, which was our biggest investment in Asia.

Over the last 120 years, Shell has contributed greatly to Singapore's social and economic growth, and helped to build its talent and intellectual capital. Our success here is a result of its good working relationships and long-term partnerships with our staff, union, customers, community and the government.

To commemorate the anniversaries and to symbolise the deep and strong working relationship with EDB and Singapore, a tree planting ceremony was held on Pulau Bukom at the start of the heritage run.

About Shell

Shell has been in Singapore since 1891, when it acquired eight hectares on Pulau Bukom and set up an oil storage installation. Shell celebrates 120 years in Singapore in 2011. From its world-class manufacturing plants on Pulau Bukom and Jurong Island to its international trading and treasury operations, Singapore has expanded into an important hub for the Shell Group's businesses in the region.

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Cautionary note

The companies in which Royal Dutch Shell plc directly and indirectly owns investments are separate entities. In this press release “Shell”, “Shell Group” and “Royal Dutch Shell” are sometimes used for convenience where references are made to Royal Dutch Shell plc and its subsidiaries in general. Likewise, the words “we”, “us” and “our” are also used to refer to subsidiaries in general or to those who work for them. These expressions are also used where no useful purpose is served by identifying the particular company or companies. “Subsidiaries”, “Shell subsidiaries” and “Shell companies” as used in this press release refer to companies in which Royal Dutch Shell either directly or indirectly has control, by having either a majority of the voting rights or the right to exercise a controlling influence. The companies in which Shell has significant influence but not control are referred to as “associated companies” or “associates” and companies in which Shell has joint control are referred to as “jointly controlled entities”. In this press release, associates and jointly controlled entities are also referred to as “equity-accounted investments”. The term “Shell interest” is used for convenience to indicate the direct and/or indirect (for example, through our 34% shareholding in Woodside Petroleum Ltd.) ownership interest held by Shell in a venture, partnership or company, after exclusion of all third-party interest.

This press release contains forward-looking statements concerning the financial condition, results of operations and businesses of Royal Dutch Shell. All statements other than statements of historical fact are, or may be deemed to be, forward-looking statements. Forward-looking statements are statements of future expectations that are based on management’s current expectations and assumptions and involve known and unknown risks and uncertainties that could cause actual results, performance or events to differ materially from those expressed or implied in these statements. Forward-looking statements include, among other things, statements concerning the potential exposure of Royal Dutch Shell to market risks and statements expressing management’s expectations, beliefs, estimates, forecasts, projections and assumptions. These forward-looking statements are identified by their use of terms and phrases such as “anticipate”, “believe”, “could”, “estimate”, “expect”, “intend”, “may”, “plan”, “objectives”, “outlook”, “probably”, “project”, “will”, “seek”, “target”, “risks”, “goals”, “should” and similar terms and phrases. There are a number of factors that could affect the future operations of Royal Dutch Shell and could cause those results to differ materially from those expressed in the forward-looking statements included in this press release, including (without limitation): (a) price fluctuations in crude oil and natural gas; (b) changes in demand for the Group’s products; (c) currency fluctuations; (d) drilling and production results; (e) reserve estimates; (f) loss of market share and industry competition; (g) environmental and physical risks; (h) risks associated with the identification of suitable potential acquisition properties and targets, and successful negotiation and completion of such transactions; (i) the risk of doing business in developing countries and countries subject to international sanctions; (j) legislative, fiscal and regulatory developments including potential litigation and regulatory effects arising from recategorisation of reserves; (k) economic and financial market conditions in various countries and regions; (l) political risks, including the risks of expropriation and renegotiation of the terms of contracts with governmental entities, delays or advancements in the approval of projects and delays in the reimbursement for shared costs; and (m) changes in trading conditions. All forward-looking statements contained in this press release are expressly qualified in their entirety by the cautionary statements contained or referred to in this section. Readers should not place undue reliance on forward-looking statements. Additional factors that may affect future results are contained in Royal Dutch Shell’s 20-F for the year ended December 31, 2009 (available at www.shell.com/investor and www.sec.gov). These factors also should be considered by the reader. Each forward-looking statement speaks only as of the date of this press release, 18 January 2011. Neither Royal Dutch Shell nor any of its subsidiaries undertake any obligation to publicly update or revise any forward-looking statement as a result of new information, future

events or other information. In light of these risks, results could differ materially from those stated, implied or inferred from the forward-looking statements contained in this press release.

The United States Securities and Exchange Commission (SEC) permits oil and gas companies, in their filings with the SEC, to disclose only proved reserves that a company has demonstrated by actual production or conclusive formation tests to be economically and legally producible under existing economic and operating conditions. We use certain terms in this press release that SEC's guidelines strictly prohibit us from including in filings with the SEC. U.S. investors are urged to consider closely the disclosure in our Form 20-F, File No 1-32575, available on the SEC website www.sec.gov. You can also obtain these forms from the SEC by calling 1-800-SEC-0330.

2. Shell Heralds Adventurous Co-Engineering As The Key To Improving Vehicle Energy Efficiency

Mar 10, 2011

Goh Swee Chen, Shell's vice president for bulk fuels and lubricants in Asia, calls for greater technology partnership and collaboration at the 17th Annual Fuels and Lubricants Conference

Shell today said that innovation, adventurous thinking and long-term partnerships between automotive original engine manufacturers (OEMs) and fuels and lubricants manufacturers will be fundamental to improving vehicle energy efficiency. Goh Swee Chen, Shell's vice president for bulk fuels and lubricants in Asia, outlined the importance of co-engineering to push the frontiers of energy efficiency. She was addressing industry experts at the 17th Annual Fuels and Lubricants Conference in Singapore, which centred around the theme "Technology & Innovation: Creating More with Less".

Against the backdrop of increased global demand for energy, and with two thirds of vehicles still expected to use current engine technologies and conventional liquid fuels by 2050, Swee Chen said: "We need to use innovation and partnerships to find ways of improving fuel economy and engine cleanliness by improving and applying existing technologies." She also highlighted the critical role of lubricants in improving the efficiency of the engine and driveline.

Shell currently works with a number of leading OEMs, including Daimler. Daimler's most economical truck, the new Mercedes-Benz Actros, set a new world record for the most fuel-efficient 40-tonne truck when powered by Shell FuelSave Diesel and Shell Rimula R6 LME, a Shell lubricant. Shell also worked with Gordon Murray Design, a company with a background in motor sport, to develop a radical new type of lightweight urban passenger vehicle to help meet the CO2 challenge. This led to the development of an innovative concept engine lubricant capable of achieving a 6.5 per cent improvement in fuel efficiency, a step-change compared to improvements of around 2.5 per cent achieved in typical fuel economy lubricant development programmes.

While these partnerships have broken new ground, Swee Chen called upon the industry to commit to greater collaboration: "Further savings can be achieved when the lubricants provider and the automotive OEM work together to develop bespoke products for a particular vehicle. Those developments are clearly important, but to move those efficiency gains onto the next level, the industry will need to move to the next level of collaboration. This means long-term co-engineering projects where we develop fuels, lubricants and vehicles together."

To unlock this future potential, Swee Chen argued that the solution lies in focusing on customer preferences and needs, as well as pushing the boundaries of innovation: "Fuels and lubricants providers and OEMs will all need to consider more adventurous approaches. In particular, I believe we should be considering new approaches to specifying oils, and to tackling issues of backward compatibility."

Swee Chen concluded by warning that no one company or part of the industry will succeed by acting alone: "We can see that significant progress can be made through partnerships focused on improving the technologies that we already have in place for conventional fuels and vehicles. But that will not be enough. We will also need larger scale collaboration across OEMs and the whole range of energy providers to develop the technologies, the rules, the practical applications needed to meet the challenges of the future. And we, at Shell, certainly want to remain at the heart of this debate and strengthen our partnerships with OEMs further to move our collaboration and co-engineering onto the next level."

To read the speech in full go

to: http://www.shell.com/home/content/lubes/media_centre/speeches/

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About Shell Lubricants

1. The term “Shell Lubricants” collectively refers to Shell Group companies engaged in the lubricants business. They manufacture and blend products for use in a range of applications, from consumer motoring to mining and power generation to commercial transport. Shell’s portfolio of lubricant brands includes Pennzoil®, Quaker State®, Shell Rotella T, Shell Helix, Shell Rimula, Shell Tellus, Monarch and Jiffy Lube®. Shell has leading lubricants research centres in Germany, Japan (joint venture with Showa Shell), UK, and the USA.
2. We focus on developing products and services that provide both superior protection and efficiency. Our products are manufactured and marketed in more countries than any other lubricant supplier’s, enabling us to supply to our largest customers. We are expanding rapidly into emerging markets while continuing to seek growth in our heartland markets.
3. In 2002, Shell acquired Pennzoil-Quaker State Company to become the No. 1 lubricants marketer in the USA. Pennzoil motor oil has been one of the leading motor oil brands in the USA since 1985.
4. In 2006, Shell acquired a 75% share in Tongyi, China’s leading independent lubricant manufacturer. Today, Shell is the leading international lubricants supplier in China and has the third-largest share of China’s rapidly growing market.
5. In November 2009, we opened our sixth lube oil blending plant in Zhuhai, Guangdong Province, China. With a production capacity of 200 million litres a year and the potential for a phased development to 400 million litres a year, the complex could become one of Shell’s top three lubricant blending plants worldwide in volume terms.
6. In 2010, Shell was named the No. 1 global lubricants supplier for the fourth consecutive year, selling more lubricants in 2009 than any other company in the world. (Source: Kline & Company)

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3. Shell Opens New Petrol Station In Punggol Estate

Apr 15, 2011

- Punggol Motorists first to pledge for UN road safety campaign

Shell today celebrated the official opening of its first station in Punggol after winning the bid for the site last year.

Shell today celebrated the official opening of its first station in Punggol after winning the bid for the site last year. As the company commemorates 120 illustrious years in Singapore, the opening marks Shell's continued commitment to serving the needs of the local community.

Located at 821 Punggol Road, the newest Shell site is their first in the area and the second petrol station in the estate. Now, over 82,000 Punggol residents will be able to enjoy the greater benefits and convenience with the new Shell station, as it will not only enable customers to fill up their tanks with quality Shell fuels, but also to pay their Singapore Power, mobile phone and credit card bills, and enjoy the comprehensive range of products and services at alliance partner 7-Eleven's convenient one-stop shop.

"We are delighted to finally open our doors in the heart of Punggol. The new site will no doubt help address the need from residents in the estate. We look forward to being part of the Punggol community and serving our motoring customers better with quality Shell fuels and convenience," said Ms Dawn Phang, General Manager, Retail Sales and Operations, Shell Singapore.

The opening ceremony will also kick off Shell's drive with the Singapore Road Safety Council to help raise awareness of safety on the roads. Motorists in Punggol will be the first to be able to pledge their support towards the Safe Roads Singapore campaign at the Shell Punggol station. Supported by the Singapore Traffic Police, the campaign is part of a larger global initiative led by the United Nations, a Decade of Action for Road Safety, which aims to reduce road fatalities by 50% from their forecast level in 2020. This would mean that over 5 million lives could be saved and 50 million injuries avoided worldwide.

Drivers all over Singapore will be able to participate in this initiative as Shell will roll out the programme at stations islandwide. By signing any of the pledge books found in Shell stations across the island, motorists will be able to show their support for the global cause. In Singapore, a target of half a million pledges has been set, and will be presented to the United Nations at the end of the campaign as a sign of the nation's commitment towards road safety.

"Deepening our partnership with Shell is a unique opportunity for us to continue to strengthen our engagement with the Singapore's motorists about safety on the road. By reaching out through Shell's network of stations islandwide, we hope that this combined effort will help to spread the message of road safety to more drivers in Singapore," Mr. Bernard Tay PBM, Chairman of Singapore Road Safety Council & Chairman of Safe Roads Singapore Campaign Steering Committee.

Mr. Richard Seah, CEO of 7-Eleven Singapore, adds: "The 7-Eleven team is glad to be part of yet another milestone made by Shell. For the Punggol residents, the **7-Eleven@Shell** provides convenience to top-up their food and drinks and also their cashcard, ezlink card and autopass for Malaysian-registered vehicles. We are also proud to participate in the spreading of the road safety message by having a pledge book in every **7-Eleven@Shell** store islandwide."

- End -

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About Shell in Singapore

Shell has been in Singapore since 1891, when it acquired eight hectares on Pulau Bukom and set up an oil storage installation. Shell celebrates 120 years in Singapore in 2011. From its world-class manufacturing plants on Pulau Bukom and Jurong Island to its international trading and treasury operations, Singapore has expanded into an important hub for the Shell Group's businesses in the region.

Shell set up Singapore's first oil refinery in 1961. For this, the company was awarded "Pioneer Certificate No. 1" by the Singapore government. Today, the Bukom Refinery is the largest Shell refinery in the world, in terms of crude distillation capacity.

Shell Singapore has since grown in importance and it continues to play a key role in shaping the development of Singapore's oil and petrochemicals industry. On its centenary in 1991, Shell received Singapore's first "Distinguished Partner in Progress" award in recognition of its many invaluable contributions to Singapore.

In September 2000, Shell was awarded the prestigious one-time Millennium Trade Award by the Singapore government in recognition of the company's significant contribution to the nation's international trade development over the years.

In May 2010, Shell developed a major integrated oil and petrochemicals complex - comprising a new world-scale ethylene cracker on Bukom Island, a world-scale Mono-Ethylene Glycol (MEG) plant on Jurong Island and enhancements to the existing Bukom Refinery. This multi-billion dollar investment is the single largest investment by Shell in Singapore, and reinforces Shell's continuing commitment to and confidence in the country.

4. Singapore Emerges First Runners-Up in battle of fuel savers at Shell Eco-marathon Asia 2011

Jul 11, 2011

Four Singaporean drivers emerged first runners-up in a bid to be crowned as Asia's top fuel savers in the Shell FuelSave 1 Litre Challenge, held in Sepang International Circuit in Kuala Lumpur, Malaysia.

Four Singaporean drivers emerged first runners-up in a bid to be crowned as Asia's top fuel savers in the Shell FuelSave 1 Litre Challenge, held in Sepang International Circuit in Kuala Lumpur, Malaysia. They were competing against teams from Malaysia, Thailand, Philippines and Hong Kong.

The Singapore Shell FuelSave Team made up of Edmund Tay, Arthur Foo, Diana Lim, and Daniel Lim, finished in a close second place with an average distance of 15.856 kilometres (km) on one litre of fuel. Their score was only 0.096 km behind the Thai team with a winning score of 15.952 km/litre. Malaysia was third with an average score of 15.749 km/litre. Hong Kong was fourth with an average score of 15.631 km/litre, while the Philippines came in at fifth place with an average of 15.136 km/litre.

Dawn Phang, General Manager of Retail Sales and Operations, Shell Singapore said: "It was great to see all of Asia's Shell FuelSave Teams come together at Shell Eco-marathon but especially good to see our own team members do so well in the 1 Litre Challenge. Everyone who attended learnt a great deal about how to be more fuel efficient – it's now up to all of us to show other drivers in Singapore how easy it can be to start saving fuel and money today."

The teams were tasked to complete a series of challenges that included a quiz on the fuel saving tips and pit stops, such as a car wash, to represent the everyday driver's daily journey on just one litre of Shell FuelSave. Singapore's Edmund Tay set the fastest time in reciting the top 10 fuel saving tips in a mere 14 seconds. Edmund, father of three, also led the rest of the Singapore team with the farthest distance of 16.176 km/litre. He currently holds the farthest distance achieved on one litre of Shell FuelSave in the Singapore finals at 19.376 km/litre.

"It was very easy for me to recite the fuel saving tips because I put them into practice every day. I believe that a combination of good driving habits and using the right fuel like Shell FuelSave helps reduce fuel costs. Because this was a team challenge, a lot of credit has to be given to my team mates for our placing. We only had a difference of 190 to 640 metres between ourselves. That is the equivalent of walking from ION Orchard to Ngee Ann City! We studied, encouraged and supported each other throughout the event. I can't imagine a better team to represent Singapore in the Shell FuelSave Challenge in Sepang," said Edmund Tay.

Shell FuelSave Ambassador Eunice Olsen said: "The team are national champions and have done Singapore proud. They have not only become fuel savers themselves, but are also helping to inspire everyday drivers to be more fuel efficient. I look forward to working closely with them to share our experiences with Singaporeans on how to save fuel and further stretch their dollar."

As part of its ongoing efforts to promote smarter energy use in 2011, Shell has recruited everyday drivers from the region to form Asia's inaugural Shell FuelSave Teams. The teams were selected in national competitions. The winners also received extensive training from a team of Shell scientists as well as fuel economy experts John and Helen Taylor, who hold the Guinness World Record for driving around the world on just 24 tanks of Shell fuels. In addition to learning various driving tips that can help them save fuel, the teams were also given an insight to the groundbreaking fuel economy formula in the latest Shell regular fuel: Shell FuelSave 95 and

98. These fuels are specially designed to help drivers save up to one litre with every full tank at no extra cost.*

- End -

*Based on a minimum fill of 50 litres. Comparison between standard petrol with and without Fuel Economy Formula. Actual savings may vary according to vehicle, driving conditions and driving style.

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Notes to editors

About Shell FuelSave

Shell FuelSave 95 and 98 are designed to save up to 1 litre with every full tank at no extra cost. Launched in 2009, it contains the most advanced Shell fuel economy formula to date. Shell FuelSave 95 and 98 contain the Shell Efficiency Improver, which has been specially designed to improve fuel efficiency at no extra cost.

About Shell

Shell has a vision to be the best fuels retailer in the world. Today, Shell has approximately 43,000 retail stations in almost 80 countries. Over 100 years of experience developing fuel technology and services make it a leading provider of innovative fuels. Shell FuelSave is the latest addition to this rich heritage which began in the 1920s with the launch of Dynamine, a fuel that offered some of the most advanced engine efficiency of its time.

5. Statement regarding fire in Pulau Bukom Manufacturing Site

Sep 28, 2011

We confirm that a fire in the Pulau Bukom Manufacturing Site occurred today at approximately 1.15pm.

Emergency responders are on the scene and the fire is contained. No injuries have been reported and the rest of the site's operations are unaffected. Safety is our top priority and we are working closely with the authorities to investigate the incident. We will continue to update when new information becomes available.

For media enquiries, please contact:

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6. Update - Fire in Pulau Bukom Manufacturing Site

Sep 28, 2011

The fire which had occurred at the Pulau Bukom Manufacturing Site today was brought quickly under control by both SCDF and Bukom fire fighters.

All personnel on the site are safe and accounted for. The rest of the site's operations are not affected.

Safety is our top priority and we are working closely with the authorities to investigate the incident. Our external website, www.shell.com.sg, will be regularly updated with the latest information when available.

For media enquiries, please contact:

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7. Update@1915 pm: Fire in Pulau Bukom Manufacturing Site

Sep 28, 2011

In the process of fighting the fire at the Pulau Bukom Manufacturing Site, it has spread. We are working closely with SCDF to contain the situation.

In the process of fighting the fire at the Pulau Bukom Manufacturing Site, it has spread. We are working closely with SCDF to contain the situation.

All efforts are directed to ensure the safety of our staff and emergency responders at site. We will continue to update when new information becomes available.

Our external website, www.shell.com.sg, will be regularly updated with the latest information when available.

8. Update @0015 am: Fire at Pulau Bukom Manufacturing Site

Sep 28, 2011

The fire at Pulau Bukom Manufacturing Site which happened at approximately 1.15pm today has been contained. We are working closely with the Singapore Civil Defence Force (SCDF) to put out the fire.

All staff are accounted for and non essential staff have been evacuated to safety.

One Shell firefighter sustained a superficial injury, and five other firefighters had heat exhaustion and pulled muscle.

We very much regret this incident and glad that no one was seriously hurt.

Safety is our top priority. Neighbouring units are shut down as a precaution. In the process of a shutdown we advise that a larger flare will be visible. The flare is no cause for alarm. There are no toxic vapours released.

The fire has affected a pump house and pipes. The area affected is approximately about 150 metres by 50 metres.

We believe it was an accident. A full investigation will be conducted once the fire is put out.

The incident is confined to Pulau Bukom which is more than five kilometres away from the mainland.

Our external website, www.shell.com.sg, will be regularly updated with the latest information whenever available.

9. Update @10am: Fire at Pulau Bukom Manufacturing Site

Sep 29, 2011

Shell worked closely with the Singapore Civil Defence Force (SCDF) throughout the night to put out the fire at the Pulau Bukom Manufacturing Site. The fire has now been significantly reduced and is contained to within a bunded area.

Following medical attention, the six Shell firefighters have gone back to their normal duties. Staff have also reported for work at Pulau Bukom and controls have been put in place on movements in the affected areas to ensure their safety.

Safety is our top priority. The units in the vicinity of the fire incident remain shut down as a precaution. As such we advise that a larger flare will be visible. The flare is a safety procedure and is no cause for alarm. There are no toxic vapours released.

The incident is confined to Pulau Bukom which is more than five kilometres away from the mainland.

Our website, www.shell.com.sg, will be regularly updated with the latest information whenever available.

10. Update @1400hrs: Fire at Pulau Bukom Manufacturing Site

Sep 29, 2011

Shell is working closely with the Singapore Civil Defence Force (SCDF) to contain the fire at Pulau Bukom. Our global fire consultants are also on site to provide inputs to the team.

At around noon, we experienced a surge in the fire but which continues to be contained. The source of the fire are remnant light fuel components within the specific area where the fire originated. The smoke observed is from hydrocarbons that are not fully combusted.

Safety is our top priority. The units in the vicinity of the fire incident remain shut down as a precaution. Also as an added precautionary measure, only essential staff remains on Bukom.

Our website, www.shell.com.sg, will be regularly updated with the latest information whenever available.

11.Update @2330hrs: Fire at Pulau Bukom Manufacturing Site

Sep 30, 2011

The fire has been extinguished at Shell refinery at Pulau Bukom. However, there are traces of fuel vapour. Shell is standing by with the Singapore Civil Defence Force (SCDF). Our global fire consultants are also on site to provide inputs to the team. Our in-house global fire expert will also be in Singapore from tomorrow to provide assistance.

Safety is our top priority. We are prepared to shut down all refinery units if this is considered necessary from a safety perspective, with the exception of utilities. Other precautionary measures which we have already taken include:

- Monitoring the air quality around Bukom four times a day.
- Shutting down the neighbouring units within the vicinity of the fire.
- Isolating the lines and cooling the tanks in the area to prevent entry of any fresh hydrocarbons.

The affected area has lengths of pipelines and connected pumps, and holds a mix of hydrocarbons. This was the reason for the erratic fire, sometimes waning and sometimes growing.

The smoke observed is from hydrocarbons that are not fully combusted. There are no toxic vapours released. We will continue to monitor the air quality at Bukom.

The fire incident was confined to Pulau Bukom which is more than five kilometres away from the Singapore mainland.

Our website, www.shell.com.sg, will be regularly updated with the latest information whenever available.

12.Update @1715hrs: Fire at Pulau Bukom Manufacturing Site

Sep 30, 2011

The fire at the Pulau Bukom Manufacturing Site has been extinguished since yesterday evening. Fire-fighting personnel from the Singapore Civil Defence Force and Shell remain on standby on Bukom.

Efforts are now in place to further secure the site of the fire to allow investigations to commence safely.

We would like to extend our heartfelt appreciation to the SCDF for their tireless efforts in working closely with Shell in containing the fire.

We will continue to monitor the situation and provide updates on our website at [**www.shell.com.sg**](http://www.shell.com.sg)

13. Update @1830hrs: Fire at Pulau Bukom Manufacturing Site

Oct 01, 2011

The fire at the Shell refinery on Pulau Bukom was fully extinguished on the evening of 29th September 2011.

We are thankful there were no casualties due to the quick action of the joint emergency response team from Shell and SCDF. The dedicated efforts of the fire response teams also ensured that damage was contained to the vicinity of the pump-house. Other facilities and units at Bukom are not affected.

A small fire emergency team remains on standby on Bukom to monitor the situation. Only essential operating personnel are on the island.

Efforts are proceeding to further secure the site of the fire to allow investigations to commence safely and bring the situation back to normal at the refinery.

Discussions are ongoing with customers to address the supply of products and to minimise any potential impact to them.

We deeply regret this incident and wish to express our heartfelt appreciation to all who have worked tirelessly in fighting the fire including our staff, contractors and in particular, the SCDF.

14.Update @1830hrs: Fire at Pulau Bukom Manufacturing Site

Oct 02, 2011

SCDF has formally handed over the pump-house area, the site of the fire, back to Shell and begun a phased withdrawal of its fire-fighting team since this morning. They will maintain a small presence on Bukom to support Shell and will fully withdraw once the situation is stable.

Lee Tzu Yang, Chairman of Shell Companies in Singapore said, "This handover is an important step towards bringing the situation back to normal at the refinery.

Following the handover, we have commenced an investigation, supported by experts and together with the relevant authorities to establish the cause. Once completed, we will be applying any learnings to avoid such an occurrence in future."

He added, "We confirm that Force Majeure has been declared on some of our customers. We continue to be in discussions with our customers to address their supply of product needs and to minimize any potential impact to them.

We wish to thank everyone involved in this effort for their tireless commitment in fighting the fire together with us over the past few days. We are also deeply appreciative of the tremendous support and assistance rendered to us by our industry partners and the Singapore government."

Damage was contained to the vicinity of the pump-house, in an area 50 metres by 150 metres.

Note to Editors: Daily updates on the incident will cease after today.

Please contact Serene Loo, Media Manager, Shell Singapore for media queries.

15. Shell Celebrates 120th Anniversary By Raising S\$1.2 Million For Charity

Oct 30, 2011

Shell and industry partners contribute generously to community.

Shell Singapore celebrates its 120th Anniversary by coming together with its staff and industry partners to raise S\$1.2 million for charity through a Charity Gala Dinner tonight.

This joint charity drive is Shell's way of contributing back to society and to celebrate the company's long term success and achievements in Singapore. The cheque was presented at the dinner graced by Mr Lee Kuan Yew, former Minister Mentor of Singapore and Mr Peter Voser, Chief Executive, Royal Dutch Shell. It was also attended by over 1,000 guests, comprising customers, suppliers, partners, government officials, senior company executives and Shell staff.

"We owe our growth and success in Singapore to the longstanding relationships and trust we have developed with our customers, partners and staff, as well as the wider community." said Mr Voser. "Shell clearly has benefited from the growth of Singapore and Asia over these many years, and we know this dynamic region will remain critical to our future success as well."

Shell underwrote the entire cost of the Charity Gala Dinner and all funds raised will be donated to The Straits Times School Pocket Money Fund, Movement for the Intellectually Disabled of Singapore (MINDS) and Fei Yue Community Services. In addition, an auction of autographed copies of Mr Lee's books, "The Papers of Lee Kuan Yew" and "Hard Truths to Keep Singapore Going," was held. Over S\$160 000 was raised from the book auction and the proceeds will go to the Lee Kuan Yew Awards under the Ministry of Education's Education Fund.

"It is heartening that Shell has chosen to celebrate its success and heritage in Singapore in a spirit of generosity and kindness," said Mr Lee. "The funds raised through this event will benefit children who need special care and families in need of help. This charity drive together with other long standing initiatives such as the Traffic Games and the Youth Science Festival are important social contributions that deepen Shell's involvement with the community in Singapore."

The Charity Gala dinner culminates a year-long programme of anniversary activities which includes a photo exhibition, a charity car rally, a charity variety show and joint celebratory programmes involving staff and key partners. The charity car rally and concert were both organized by staff, and has to-date raised more than S\$100,000 for The Lions' Befrienders, a beneficiary for the "Helping Hands" project.

Mr Voser will also speak at the Singapore Energy Summit Dinner on 31 October 2011. The Dinner brings together energy leaders to discuss the role of fossil fuels in the future of energy security.

~ END ~

About Shell

Shell has been in Singapore since 1891, when it acquired eight hectares on Pulau Bukom and set up an oil storage installation. From its world-class manufacturing plants on Pulau Bukom and Jurong Island to its international trading and treasury operations, Singapore has expanded into an important hub for the Shell Group's businesses in the region.

When Singapore came under self rule in 1959, there was labour strife and confidence in the country was low. Many foreign companies shifted their operations elsewhere. Shell was however still confident of Singapore's strategic location and its people and government, and decided, even in those early days, to build a refinery. EDB awarded Pioneer Certificate No. 1 to Shell in 1961 and we have since then been living up to our pioneer status throughout these years.

This certificate also signified the start of a petrochemical industry in Singapore. Today Shell continues to be a key player in the energy and petrochemicals sector. In May 2010, we have completed our Shell Eastern Petrochemicals Complex (SEPC) project, which was our biggest investment in Asia.

Over the last 120 years, Shell has contributed greatly to Singapore's social and economic growth, and helped to build its talent and intellectual capital. Our success here is a result of its good working relationships and long-term partnerships with our staff, union, customers, community and the government.

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16. Shell invests in diphenyl carbonate demonstration unit for polycarbonate industry

Dec 08, 2011

Shell today announced an investment decision to build a 500-tonne per year demonstration unit to manufacture the chemical intermediate diphenyl carbonate (DPC).

The unit will be located at Shell's chemical plant in Singapore's petrochemical hub on Jurong Island. It will manufacture sufficient volumes of DPC¹ via a proprietary process², to supply selected customers in the polycarbonate industry for their evaluation and acceptance.

Ben van Beurden, Executive Vice President, Shell Chemicals, said: "This investment decision is an important step towards commercialising DPC as a new product for Shell Chemicals. The polycarbonate industry has enjoyed good demand growth³ and Shell's advantaged route to polycarbonate production can provide the platform for us to become a major supplier of feedstock to the industry."

"Shell already supplies phenol and acetone to the polycarbonate sector. DPC produced via a phosgene-free route has the potential to become a significant intermediate and fits well with our strategy, portfolio and customer base," van Beurden added.

Shell has filed a number of patents for its DPC process. It has also developed innovative transport solutions⁴ beyond the current industry supply model to be able to supply DPC to customers wherever they choose to invest in polycarbonate. Shell is already working closely with partners in the polycarbonate industry to discuss their needs.

For further information, please contact:

Shell Chemicals

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Notes to editors

1. DPC is a key intermediate in the production of polycarbonate – a versatile and growing engineering plastic used in a wide variety of applications, from optical media, household items, automotive components to electronics and sheeting/film.
2. Shell's route to DPC is phosgene-free and is expected to have significant advantages in terms of cost, safety, efficiency and CO2 footprint. The process, piloted at Shell's network of research centres around the world, comprises a number of innovative approaches in design and catalysis. Historically, most polycarbonate production used phosgene – a highly hazardous material that requires stringent safety procedures – via a complex process with critical manufacturing issues, such as waste disposal, environmental drawbacks, capital and energy intensity. In recent years, DPC has replaced phosgene and now almost all polycarbonate investments require DPC as feedstock.
3. Global demand for polycarbonate in 2011 is around 3.6 million tonnes – larger than the market for nylon – and is growing at 4-5% per year. (Source: CMAI)
4. In Shell's newly-patented supply chain, DPC is blended with acetone to allow for liquid shipping, thereby providing customers with both raw materials.

Cautionary Note

The companies in which Royal Dutch Shell plc directly and indirectly owns investments are separate entities. In this release “Shell”, “Shell group” and “Royal Dutch Shell” are sometimes used for convenience where references are made to Royal Dutch Shell plc and its subsidiaries in general. Likewise, the words “we”, “us” and “our” are also used to refer to subsidiaries in general or to those who work for them. These expressions are also used where no useful purpose is served by identifying the particular company or companies. “Subsidiaries”, “Shell subsidiaries” and “Shell companies” as used in this release refer to companies in which Royal Dutch Shell either directly or indirectly has control, by having either a majority of the voting rights or the right to exercise a controlling influence. The companies in which Shell has significant influence but not control are referred to as “associated companies” or “associates” and companies in which Shell has joint control are referred to as “jointly controlled entities”. In this release, associates and jointly controlled entities are also referred to as “equity-accounted investments”. The term “Shell interest” is used for convenience to indicate the direct and/or indirect (for example, through our 24% shareholding in Woodside Petroleum Ltd.) ownership interest held by Shell in a venture, partnership or company, after exclusion of all third-party interest.

This release contains forward-looking statements concerning the financial condition, results of operations and businesses of Royal Dutch Shell. All statements other than statements of historical fact are, or may be deemed to be, forward-looking statements. Forward-looking statements are statements of future expectations that are based on management’s current expectations and assumptions and involve known and unknown risks and uncertainties that could cause actual results, performance or events to differ materially from those expressed or implied in these statements. Forward-looking statements include, among other things, statements concerning the potential exposure of Royal Dutch Shell to market risks and statements expressing management’s expectations, beliefs, estimates, forecasts, projections and assumptions. These forward-looking statements are identified by their use of terms and phrases such as “anticipate”, “believe”, “could”, “estimate”, “expect”, “intend”, “may”, “plan”, “objectives”, “outlook”, “probably”, “project”, “will”, “seek”, “target”, “risks”, “goals”, “should” and similar terms and phrases. There are a number of factors that could affect the future operations of Royal Dutch Shell and could cause those results to differ materially from those expressed in the forward-looking statements included in this release, including (without limitation): (a) price fluctuations in crude oil and natural gas; (b) changes in demand for the Shell’s products; (c) currency fluctuations; (d) drilling and production results; (e) reserve estimates; (f) loss of market share and industry competition; (g) environmental and physical risks; (h) risks associated with the identification of suitable potential acquisition properties and targets, and successful negotiation and completion of such transactions; (i) the risk of doing business in developing countries and countries subject to international sanctions; (j) legislative, fiscal and regulatory developments including potential litigation and regulatory measures as a result of climate changes; (k) economic and financial market conditions in various countries and regions; (l) political risks, including the risks of expropriation and renegotiation of the terms of contracts with governmental entities, delays or advancements in the approval of projects and delays in the reimbursement for shared costs; and (m) changes in trading conditions. All forward-looking statements contained in this release are expressly qualified in their entirety by the cautionary statements contained or referred to in this section. Readers should not place undue reliance on forward-looking statements. Additional factors that may affect future results are contained in Royal Dutch Shell’s 20-F for the year ended 31 December, 2010 (available at www.shell.com/investor and www.sec.gov). These factors also should be considered by the reader. Each forward-looking statement speaks only as of the date of this release, 8 December 2011. Neither Royal Dutch Shell nor any of its subsidiaries undertake any obligation to publicly update or revise any forward-looking statement as a result of new information, future events or other information. In light of these risks, results could differ materially from those stated, implied or inferred from the forward-looking statements contained in this release. There can be no assurance that dividend payments will match or exceed those set out in this release in the future, or that they will be made at all.

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- **Shell Chemicals Magazine article on diphenyl carbonate**
- **Innovation feature: Chemistry with a clear advantage**